



## Privacy Policy –

Cleanziie (“we,” “our,” “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our website cleanziie.com and our services.

### 1. Information We Collect

We may collect the following types of information:

- Personal Information: Name, phone number, email address, physical address, and any details you provide while placing an order or contacting us.
- Order Information: Details of clothes/items sent for cleaning, service type, pickup and delivery preferences.
- Payment Information: Transaction details processed through secure payment gateways.
- Website Usage Data: IP address, browser type, device information, and pages visited (collected via cookies and analytics tools).

### 2. How We Use Your Information

We use your information to:

- Process orders, pickups, and deliveries.
- Communicate regarding service status, offers, or changes in policies.
- Improve our website and services.
- Maintain internal records for billing and service history.
- Comply with legal obligations.

### 3. Sharing of Information

We do not sell or rent your personal data to third parties. We may share your information with:

- Service providers and delivery partners for order fulfillment.
- Payment processors for secure transactions.
- Legal authorities if required by law.

### 4. Data Security

We take appropriate measures to protect your data against unauthorized access, alteration, or disclosure. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

### 5. Your Rights

You have the right to:

- Access, update, or request deletion of your personal data.
- Withdraw consent for marketing communications at any time.
- Request a copy of the information we hold about you.

## 6. Cookies

Our website may use cookies to improve user experience. You can choose to disable cookies through your browser settings, but some features of the site may not function properly.

## 7. Policy Updates

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

## 8. Contact Us

For questions or requests regarding this Privacy Policy, you can contact us at:

### **Cleaanziie**

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